

Offering ancillary services to boost bottom line



SITUATION

Aspirus Riverview Hospital

This 99-bed, rural hospital was interested in building business at its new Medi-Spa using the numerous skincare services and products it offered.



SOLUTION

Aspirus Riverview Hospital's Spirit of Women program served as the perfect complement to its newly created Medi-Spa. They both cater to the same audience – women, the most powerful influencers in healthcare. The hospital's Spirit of Women program, utilizing customizable SHG Essentials and tools, hosted a "Keep Calm and Love Your Face" event at the local community theater and debuted its Riverview Spirit Medi-Spa to its community. Guests learned about facials, skin peels, fillers, brighteners, Botox, laser hair removal, skincare products, clinical makeup, and more. A 20-minute video provided a virtual tour featuring their medical esthetitian and physicians from the comfort of their theater seats.





The "Keep Calm and Love Your Face" event generated the buzz and business that Aspirus Riverview Hospital sought.

Specific results include:

200+

attendees at the signature event spending a total of \$5,000

100%

increase in product sales following the event

8% increase in Spirit of Women membership

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